Graduate Research On   
Worldwide Challenges (GROW)   
Privacy Policy

GROW is part of the Technische Universiteit Delft – Stevinweg 5 – The Netherlands and we collaborate with four other Dutch Universities, being the University of Amsterdam, Leiden University, Erasmus University Rotterdam, the Vrije Universiteit and Wageningen University & Research. This privacy policy will explain how our organization uses the personal data we collect from you when you use our website or register for one of our activities.

Topics:

* What data do we collect?
* How do we collect your data?
* How will we use your data?
* How do we store your data?
* Marketing
* What are your data protection rights?
* What are cookies?
* How do we use cookies?
* What types of cookies do we use?
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# What data do we collect?

Our Company collects the following data:

* Personal identification information (Name, email address, phone number, etc.)
* Profile information (nationality, gender etc.)
* Professional information (your organization, the topics you work on etc.)

# How do we collect your data?

You directly provide GROW with most of the data we collect. We collect data and process data when you:

* Register online for any of our services.
* Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
* Use or view our website via your browser's cookies.

# How will we use your data?

We collect your data so that we can:

* Keep you up to date on GROW activities and career or collaboration opportunities for you.

# How do we store your data?

The data is stored on the Airtable servers in the United States. TU Delft has closed a data processing addendum, or DPA, with Airtable, a contract, which governs the processing and protection of personal data shared between the parties. The DPA provides appropriate safeguards for the data and enforceable rights and effective legal remedies are available for affected individuals.

Airtable is unable to access the data. As the software operating party, Airtable does have access to the data. Airtable’s data is encrypted both when it is sent to and from our servers, as well as when it is at rest. To protect your content in transit, Airtable uses 256-bit SSL/TLS encryption. More detailed information regarding the Airtable platform, can be found [here](https://support.airtable.com/docs/airtable-policy).

**Regarding the GROW PhD candidates funded by the MSCA CoFund project**: For our reporting obligations, GROW will keep your personal identification, profile and project information until two years after the end of the programme running time (thus till June 2031). Once this time period has expired, we will ask you whether we should delete your data by depleting the entire database of contact and project information.

**For all other GROW community members and for MSCA GROW PhD candidates after the formal runtime of the project (June 2031)**:

We will save the profile information you shared with us for the purpose of that event or action. If you selected the “make me GROW community member option” we will save your profile information in the GROW database so that other members can find you and you can access the gallery to find them.

If you want to unsubscribe, please send us an email with the email address that is known in our database at [grow@tudelft.nl](mailto:grow@tudelft.nl) with the subject “unsubscribe”.

# What are your data protection rights?

GROW would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

**The right to access** - You have the right to request Our Company for copies of your personal data. We may charge you a small fee for this service.

**The right to rectification** - You have the right to request that Our Company correct any information you believe is inaccurate. You also have the right to request Our Company to complete information you believe is incomplete.

**The right to erasure** - You have the right to request that GROW erases your personal data, under certain conditions.

**The right to restrict processing** - You have the right to request that GROW restricts the processing of your personal data, under certain conditions.

**The right to object to processing** - You have the right to object to GROW’s processing of your personal data, under certain conditions.

**The right to data portability** - You have the right to request that GROW transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email [grow@tudelft.nl](mailto:grow@tudelft.nl).

# Changes to our privacy policy

GROW keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 9 February 2024.

# How to contact us

If you have any questions about GROW's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: [grow@tudelft.nl](mailto:grow@tudelft.nl)

# How to contact the appropriate authority

Should you wish to report a complaint or if you feel that GROW has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office via [privacy-tud@tudelft.nl](mailto:privacy-tud@tudelft.nl)